



AMERICAN EAGLE BANK OF CHICAGO

2255 N WESTERN AVENUE * CHICAGO, IL 60647
773-328-2350 * FAX: 773-328-2390
WEBSITE: www.amebank.com

To our Valued Internet Banking Customers,

Great News!!!!

The greatly anticipated conversion to our new digital platform is coming next Tuesday June 19, 2018.

But before this exciting day arrives, we have some important information to share regarding the conversion process and system usage.

Internet Banking

The system will be temporarily down the morning of the conversion. By afternoon, you should be able to log in to the new system by following the new link on our website or by typing it in to your browser. The new link is:

<https://amebankchicagoib.mybanking.net/#/login>

Your username will remain the same. Your password will need to be reset at login (instructions will be provided on screen).

Please log in on conversion day and review your account profile to make certain that there are no accounts missing from your profile. Please report any discrepancies to us at 773-328-2350 or 847-742-7400.

Any changes you make to your profile after June 14, 2018 will NOT show up in your new profile.

Bill Pay

The Bill pay system cannot currently be converted. As a result all Bill pay information in the system will be deleted at conversion.

The new Bill Pay system will not be accessible until July 30, 2018. We apologize for the inconvenience, but the new system will have significantly better functionality and features that are resulting in additional implementation delays.

Apps

Apple Iphone and Ipad users apps will automatically convert with the app update that will be released on conversion day.



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For Android phones, the new app will be available for download on June 19, 2018. Please delete the old app.

Please note that if you do not update the app on conversion day, then the app will not function for accessing your accounts.

What will stay the same

Most of the basic functionality will stay the same in the new platform. The ability to see transaction history, transfer funds between accounts, and view cleared items will all remain the same whether viewed through a mobile app or the internet banking site.

Existing text messaging alerts will NOT remain in place and if you have these functions enabled currently you will need to re-enlist the functions in the new platform.

What will be changing

We are adding significant functionality in the new platform, including:

- The ability to see pending items online.
- Mobile remote deposit capture (take a picture of your checks to deposit)
- “PTP” functionality (please note this function will be available shortly after conversion)
- Personal Finance Management – a single place to gather all your accounts and import balances for your financial planning needs.
- Integration with Quickbooks and Quicken
- For businesses, the ability to input ACH files and wire transfer requests
- Also for businesses, positive pay functionality will be available after the initial conversion.

We appreciate your patience and cooperation during this exciting but challenging conversion. Please feel free to contact us with any questions during the process, or with any other banking needs with which we can be of service.

Very Truly Yours,

A handwritten signature in black ink that reads "Gregory B. Whipple".

Gregory Whipple
President